RELEASE OF PROCESSES, PRODUCTS, AND SERVICES

Verifying the quality of the process, product, or service before its release or delivery to internal or external customers. Ensure their satisfaction, prevent rework, build a positive brand image, save costs, and maintain competitiveness.

Some examples include:

- *Assigning competent personnel to tasks or processes.*
- *Autonomous, predictive, and preventive maintenance.*
- *First-piece release in machine setup.*
- *Validation of features at workstations.*
- *Verification of transport vehicles.*
- *Shipment release.*
- *Customer shipping checklist.*
- *Delivery-reception verification and validation.*

Why is this important?

It is not due to a lack of knowledge or the complexity of tasks; it is part of our human nature to lose focus when performing repetitive tasks over long periods.

Some benefits are:

Customer satisfaction. Delivering a product or service that meets requirements ensures customer satisfaction, maintains their orders, and increases the likelihood of recommendations, which can boost sales.

Brand image. A high-quality product or service helps build a positive and reliable brand image, increase customer loyalty, and improve brand perception.

Cost reduction. Detecting non-conforming or incomplete products or services during their production prevents further processing and the accumulation of costs. If a defective product or service is delivered, there may be returns that involve repairs or replacements and other possible costs associated with fines or lawsuits.

Greater competitiveness.
Verifying the quality of the product or service helps maintain competitiveness in the market. Customers are willing to pay more for a high-quality product or service. If your organization cannot provide it, sales will likely diminish.

With Metricos' apps, it's easier.

- *Create checklists and capture fields.*
- *Assign responsibility for filling them out.*
- *Partially fill them out at each stage of the process.*
- *Fill them out offline.*
- *Compare records against specification limits.*
- *Provide traceability to in-process products with QR or RFID.*
- *Generate alarms for data outside of specification.*
- *Generate real-time performance reports.*
- *Manage evidence of compliance.*

Ensure that your processes, products, and services comply with specifications before delivering them to customers.

Use conventional phones and tablets to verify the quality of processes, products, and services.

Lead your organization to another level of performance with Métricos.

Request a demo by WhatsApp at +52 55 4006-7589 or by email to contacto@metricos.mx.

https://metricos.mx